

1. The prize draw (the "Prize Draw") is open to people aged 18 and over and who have completed this survey.
2. Employees or agencies of npower or Firefish, its group companies or their family members, or anyone else connected with the Prize Draw may not enter the Prize Draw.
3. Entrants into the Prize Draw shall be deemed to have accepted these Terms and Conditions.
4. To enter the Prize Draw you must complete the npower survey sent to you via email. No purchase is necessary. If you have any questions about how to enter or in connection with the Prize Draw, please e-mail us at surveys@firefish.ltd.uk with "npower research" in the subject line.
5. Only one entry per person. Entries on behalf of another person will not be accepted and joint submissions are not allowed.
6. Firefish accepts no responsibility for entries that are lost, delayed, misdirected or incomplete or cannot be delivered or entered for any technical or other reason. Proof of delivery of the entry is not proof of receipt by Firefish.
7. The closing date of the Prize Draw is 23:59 on 20 08 2017. Entries received outside this time period will not be considered.
8. One winner will be chosen from a random draw of entries received in accordance with these Terms and Conditions. The draw will be performed by a random computer process. The draw will take place on 01 09 2017.
9. The first three entry chosen will win £100 worth of Amazon vouchers each.
10. Firefish accepts no responsibility for any costs associated with the prize and not specifically included in the prize.
11. The winner will be notified by email on or before 30 09 2017. If a winner does not respond to Firefish within 14 days of being notified by Firefish, then the winner's prize will be forfeited and Firefish shall be entitled to select another winner in accordance with the process described above (and that winner will have to respond to notification of their win within 14 days or else they will also forfeit their prize). If a winner rejects their prize or the entry is invalid or in breach of these Terms and Conditions, the winner's prize will be forfeited and Firefish shall be entitled to select another winner.

12. The prize will be sent to the winner by email and as such the winner will need to share their contact email address with Firefish in order to receive their prize.
13. The name and country of the winner can be obtained after 30 11 2017 by sending a stamped addressed envelope to the following address: FAO: Prize Draw Team, Firefish, 170-172 Tower Bridge Road, London, SE1 3LS.
14. The prize is non-exchangeable, non-transferable, and is not redeemable for cash or other prizes.
15. Firefish retains the right to substitute the prize with another prize of similar value in the event the original prize offered is not available.
16. Firefish shall use and take care of any personal information you supply, in accordance with UK Data Protection Act legislation and in accordance with the MRS Code of Conduct. By entering the Prize Draw, you agree to the collection, retention, usage and distribution of your personal information in order to process and contact you about your Prize Draw entry, and in the event that you are the winner you agree to the details in 13 above being made available on request.
17. Firefish accepts no responsibility for any damage, loss, liabilities, injury or disappointment incurred or suffered by you as a result of entering the Prize Draw or accepting the prize. Firefish further disclaims liability for any injury or damage to your or any other person's computer relating to or resulting from participation in or downloading any materials in connection with the Prize Draw. Nothing in these Terms and Conditions shall exclude the liability of Firefish for death, personal injury, fraud or fraudulent misrepresentation as a result of its negligence.
18. Firefish reserves the right at any time and from time to time to modify or discontinue, temporarily or permanently, this Prize Draw with or without prior notice due to reasons outside its control (including, without limitation, in the case of anticipated, suspected or actual fraud). The decision of Firefish in all matters under its control is final and binding and no correspondence will be entered into.
19. Firefish shall not be liable for any failure to comply with its obligations where the failure is caused by something outside its

reasonable control. Such circumstances shall include, but not be limited to, weather conditions, fire, flood, hurricane, strike, industrial dispute, war, hostilities, political unrest, riots, civil commotion, inevitable accidents, supervening legislation or any other circumstances amounting to force majeure.

20. The Prize Draw will be governed by English law and entrants to the Prize Draw submit to the exclusive jurisdiction of the English courts.

21. Prize draw administered by: Firefish, 170-172 Tower Bridge Road, London, SE1 3LS.